

From: Jesse Manning [mailto:██████████@arlingtontx.gov]

Sent: Wednesday, June 4, 2014 2:12 PM

To: Triadi/Spiro

Subject: Thanks for your hard work!

Spiro,

I would like to thank you for all of your efforts over the last few years in assisting our SWAT team with the selection and procurement of night vision equipment. There are hundreds of manufactures of night vision devices pushing their products. It was refreshing to receive an honest opinion on what would work best for our team. You took the time to educate us on the capabilities and limitation of all equipment, not just what was sold by your company. The fact that you would help us find the right equipment regardless of the source is rare in sales. It shows that you honestly care about the missions and safety of those you support.

Your ability to customize night vision packages for specific SWAT specialties could not be found with other companies. We have conducted several bids against your product and services, hands down, you always provide the best quality, service after the sale and value.

Your Triadi team has also been instrumental in improving our unit's CQB/Defensive Tactics capabilities by providing the Gracie Survival Tactics (GST) course for the past several years.

Thank you for what you do for the Special Operations Community.

v/r,

Jesse Manning
Special Operations Division
Arlington, Texas Police Department
